

## **Performance Indicators.**

- No. of staff who have done some form of consultation or other form of resident involvement with residents (excluding the Resident Involvement Team).
- Teams undertaking Resident Involvement.
- No. of events where feedback is sent out within a month.
- No. of events open to the wider community.
- No. of active residents
- No. of residents becoming actively involved in the past 12 month
- No. of active residents associations.
- No. of new resident groups in the past 12 months.
- Diversity report of active residents compare to overall resident profile.
- No. of staff receiving Resident Involvement training.